

We want to help you avoid being the victim of fraud

Fraudulent emails come in many different forms and are sent from third parties without authorization. You may have heard these messages referred to as phishing or spoofing and they are becoming more common and sophisticated, incorporating brand names, colors, or even names of people you know. This makes it much easier for them to trick people into sending them money, in many cases asking them to purchase gift cards and send them photos of the barcodes. You will never receive a request like this from EGA.

We take the protection of our members' information seriously and want to help you make sure you don't fall victim to phishing or other types of fraudulent activity, whether it's through email, text, phone or social media.

Here are some tips to keep in mind:

- **Personal information:** EGA will not request personal or financial information in an unsolicited matter.
- **Requests for Money:** You will not receive requests for money from EGA unless you are a treasurer or your membership is due. EGA will never make unusual requests for funds such as using gift cards, or certificates.
- **Spoofing:** Just because an email shows that it's coming from a person you know does not guarantee that it is really coming from them. "Spoofing" is the method through which they can change the "from" field in an email making you believe it's coming from someone trusted. In many cases, if you hover(not click) your mouse cursor over the name or email, it will show a different sender's name or email address.
- **Don't engage:** Don't reply to or click any link or attachment on suspicious emails. This will potentially open the door for more spam or worse issues for your computer and your privacy.
- **Call us:** If you question the validity of an EGA email, contact us at 502-589-6956.
- **Mark as Junk:** Mark any suspicious emails as spam/junk. When you do this, you are helping your email provider to get better at recognizing this type of email and to send these automatically to the spam/junk folder in the future. Some services call this feature Report Junk, Report Spam, Report Phishing, Move to Junk, Move to Spam Folder, etc.
- **Let us know:** If you receive a message from EGA that appears to be fraudulent, send a screenshot of the message or forward the message to fraud@egausa.org.

Helpful information to keep you safe online

- [About Gift Card Scams - Requests asking for money using gift cards](#)
- [FTC: How to Recognize and Avoid Phishing Scams](#)
- [How to Report Scam Emails](#)
- [FTC: Computer Security](#)
- [FTC: Avoiding Malware and other unwanted threats](#)